






VC-R31 Firmware(FW) Upgrade Instruction

1 Device and Tool Preparation

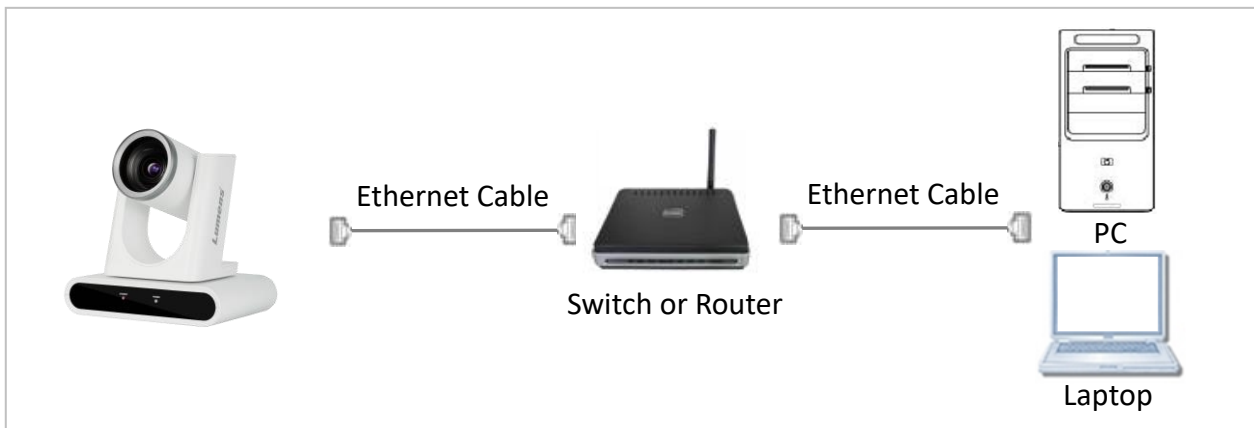
1.1 Please prepare following devices and tools before FW upgrade.

Camera	PC or Laptop
	 or 
Power adapter and power cord	Ethernet cable
	

2 Connections

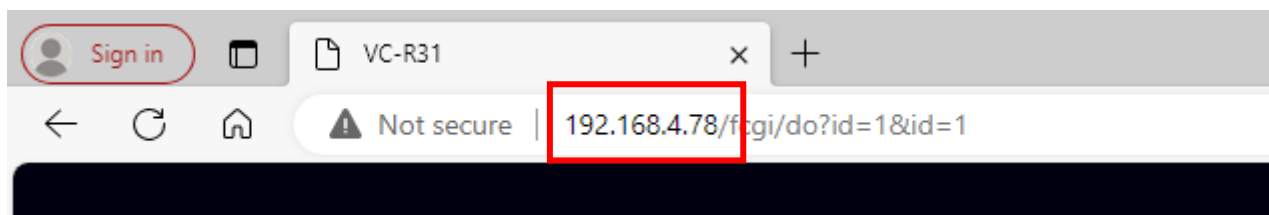
2.1 Connecting via switch or router

2.1.1 Please ensure the [Ethernet]> [DHCP] in the menu is ON.



3 FW Download

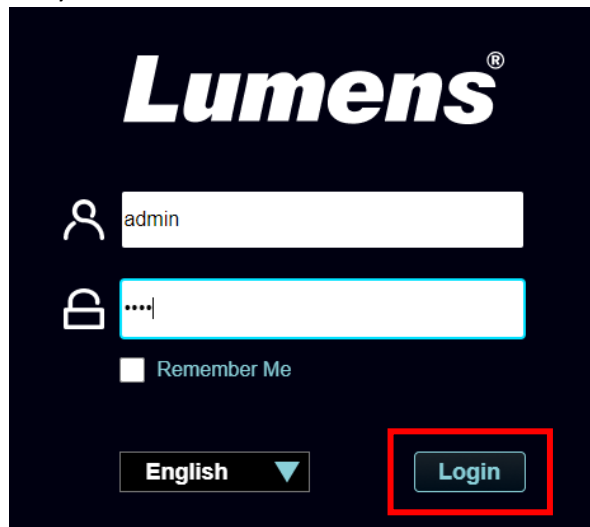
3.1 Open browser and enter the IP address of the camera in the address bar.
You can check the IP address from [Status]> [Ethernet] in the menu.



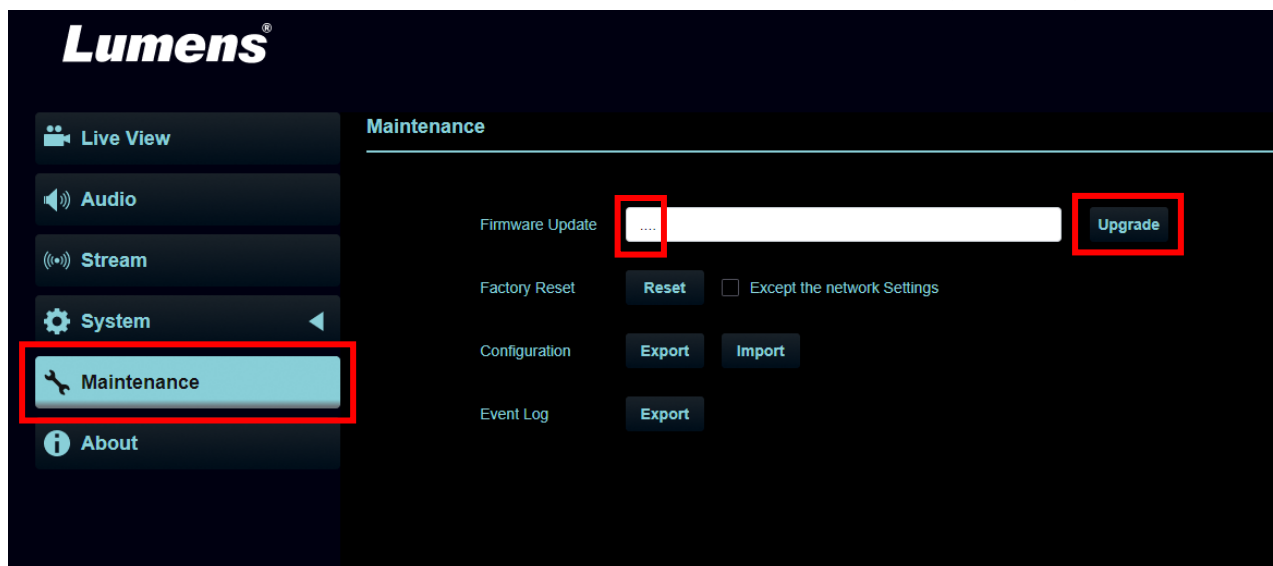
3.2 Enter the account and password to log in webpage.

Account: admin

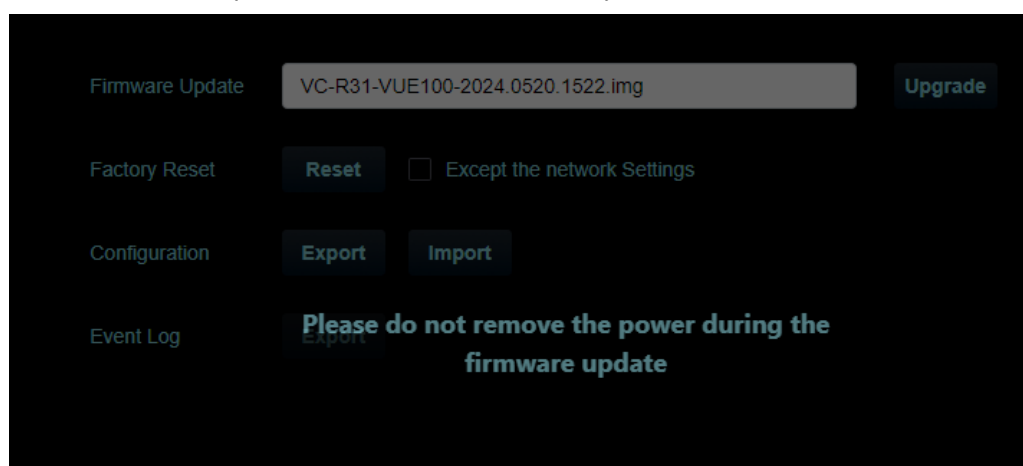
Password: 9999(Default)

The image shows the Lumens login page. At the top is the 'Lumens' logo. Below it are two input fields: one for the username 'admin' and another for the password '9999'. There is a 'Remember Me' checkbox below the password field. At the bottom left is a language dropdown menu set to 'English'. At the bottom right is a 'Login' button, which is highlighted with a red rectangle.

3.3 Select [Maintenance]> [...] to select **bin.** firmware file and press [Upgrade].

The image shows the Lumens Maintenance page. On the left is a sidebar with menu items: 'Live View', 'Audio', 'Stream', 'System', 'Maintenance' (highlighted with a red rectangle), and 'About'. The main area is titled 'Maintenance'. It contains several sections: 'Firmware Update' with a file selection button (highlighted with a red rectangle) and an 'Upgrade' button (also highlighted with a red rectangle); 'Factory Reset' with a 'Reset' button and a checkbox 'Except the network Settings'; 'Configuration' with 'Export' and 'Import' buttons; and 'Event Log' with an 'Export' button.

3.4 FW download starts. (Around 5 minutes taken)

The image shows the Lumens Firmware Update progress screen. The 'Firmware Update' section shows the file 'VC-R31-VUE100-2024.0520.1522.img' and an 'Upgrade' button. The 'Factory Reset' section has a 'Reset' button and a checkbox 'Except the network Settings'. The 'Configuration' section has 'Export' and 'Import' buttons. The 'Event Log' section has an 'Export' button. A large message at the bottom states: 'Please do not remove the power during the firmware update'.

3.5 Login webpage again and check the FW version from [About]> [Firmware Version].

